Is your organisation prepared to handle a cyber attack?

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Protection Group International Ltd
Registered in England & Wales, 07967865

Reduce the impact of a disruptive incident by using the expertise of our Incident Response and digital security team.

You may not have complete control over whether cyber attacks, malicious or accidental data breaches, power outages or other disruptive incidents happen to your organisation, but you can control how you plan for, respond to, and recover from these events. An effective incident response plan and a resilient workforce will minimise the impact of a cyber security incident and help your organisation recover faster.

Our approach prioritises human insight alongside technical solutions, ensuring robust digital resilience in today's evolving cyber landscape.

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How we support your organisation

Our team of experienced security and incident response consultants will work with you to find the right blend of support, to ensure you're addressing your organisation's specific needs, such as regulatory compliance, risk appetite, insurance requirements, and supplier and customer expectations.

Assess

INCIDENT PREPAREDNESS ASSESSMENTS

An assessment of your organisation's readiness to effectively manage a major cyber incident. An experienced consultant will assess your people, processes, technology, and data against industry best practice. This will help you to efficiently assign resources and prioritise impactful initiatives for resilience.

Our resilience experts offer external validation of your current arrangements, highlighting strengths and areas for improvement. This boosts your ability to respond effectively to cyber incidents. After the assessment, we provide a detailed report scoring your preparedness from 1 (initial) to 5 (optimised) in various categories, with prioritised recommendations to enhance resilience.

Assessing preparedness allows you to prioritise resources, understand management capabilities compared to industry standards, ensure compliance or adherence, and demonstrate resilience commitment to stakeholders.

Transform

INCIDENT RESPONSE PLAN DEVELOPMENT AND REVIEW

Incident Response Plans (IRPs) define processes, roles, and responsibilities during a crisis. Our experts develop or update these plans to fit your organisation's structure, from technical playbooks for cyber scenarios to strategic support for leadership, ensuring coordinated incident management.

Third-party creation and review of IRPs are cost-effective, given the diverse stakeholders and interdisciplinary knowledge required. Working with us to develop and improve your IRPs ensures a robust response strategy, access to industry knowledge, and reduced operational downtime after a cyber attack.

Our team of cyber security and resilience experts provide bespoke guidance, reflecting your organisation's unique needs, ensuring effective incident resolution.

BUSINESS CONTINUITY CONSULTANCY

Our Business Continuity experts will implement an effective Business Continuity Management System (BCMS) and associated plans, ensuring you can operate at predefined levels after a disruption. We assist in building, enhancing, and auditing all elements of Business Continuity Management, including planning, risk assessment, strategies, exercises, and evaluation.

Business continuity planning is essential for organisations of all sizes, offering insight into critical assets and defining recovery strategies for navigating disruptions. The key benefits include minimising reputational risks, meeting due diligence requirements, building third-party relationships, and boosting customer confidence in your management.

Organisations aiming for ISO 22301 certification may need only an external audit, while those needing a full BCMS development may require a longer engagement.

Business continuity planning is complex and involves many stakeholders and disciplines. Our experts provide the necessary expertise and diverse skill set, often more cost-effective than hiring an internal specialist.

CRISIS MANAGEMENT INFORMATION CELL

A Crisis Management Information Cell (CMIC) ensures decisions are based on the latest information during a crisis. This trained unit manages information to maintain shared situational awareness and facilitate decision-making. Our experts help build this capability by defining mechanisms, training staff, and validating effectiveness.

During a crisis, converting data into actionable intelligence and maintaining stakeholder communication can be challenging. The CMIC integrates information to create a clear situational picture, aligning response teams and enhancing coordination. It acts as the nerve centre during a crisis, ensuring efficient information flow and effective response. It fuses data from multiple sources to create shared situational awareness, aligns incident management functions, and removes ambiguities in response data.

PGI's consultants support your staff at strategic, tactical, and operational levels with human-led, tech-assisted processes. Implementing a CMIC takes approximately eight weeks, covering the creation of mechanisms, staff training, and a simulation exercise to validate processes. We also provide incident response support post-activation.

INCIDENT RESPONSE RETAINER

PGI's Incident Response Retainer guarantees access to cyber security experts within defined Service Level Agreements. It includes pre-paid incident response days, ensuring the team can quickly mobilise after an alert.

Managing a data breach requires skills that may not be available in-house. Our retainer expands your security capabilities without increasing headcount, offering a cost-effective solution to mitigate cyber risk. Our experienced team swiftly contains, remediates, and eradicates threats using advanced tools and threat intelligence.

Quick containment is crucial to prevent adversaries from gaining an advantage. A PGI Retainer ensures immediate access to our team, enabling a swift response and effective recovery, minimising attack impact and business disruption. Unused retainer days can be applied to other PGI services like exercises, penetration testing, and cyber assurance.

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Validate

EXERCISES

Exercises are facilitator-led sessions that help organisations discuss, explore, and confirm their actions during cyber attacks or other disruptive events. Our experts support technical exercises for validating operational responses to cyber incidents or IT disruptions, desk-based exercises simulating realistic scenarios, and live rehearsals recreating high-pressure incident conditions.

These exercises provide validation and allow you to practice vital processes, plans, and communications in a safe, realistic environment. They help build, test, and improve capabilities with evolving skills, techniques, and tools. Exercises are tailored to your needs and align with standards like NISD, DORA, CCA, ISO 22301, and ISO 27001.

By working with PGI, you can test your incident response and business continuity plans at strategic, tactical, and operational levels. This ensures clear roles, responsibilities, and information flows are effectively documented in incident response plans and playbooks. Exercises also support internal and external relationships, providing insights into what works and what needs improvement.

Exercises are flexible and can run over multiple days or be completed in an afternoon, depending on the desired outcomes. They can be highly technical, simulating infrastructure challenges, or involve non-technical activities for stakeholders to practice escalation pathways and information flows.

Respond

INCIDENT RESPONSE AND DIGITAL FORENSICS

In the event of a cyber incident, PGI offers expert support. We identify incidents, set investigation goals, analyse data, identify compromised systems, assess data breaches, attribute attacks, evaluate business impacts, provide crisis leadership, and conduct forensic investigations.

Fast, expert response is crucial for managing cyber incidents effectively. The complexity of these situations often exceeds in-house capabilities. Getting experts involved quickly secures assets, limits damage, and measures impact. Our specialists have extensive experience in incident response and digital forensics.

The duration of our involvement depends on the incident's extent. Using advanced equipment and expertise, we ensure efficient forensic data imaging and acquisition to protect against current and future threats.

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Why choose PGI?

Improving resilience can be complex and requires engagement with a wide range of stakeholders. It also touches upon many other disciplines and a diverse skill set is required to implement solutions effectively.

Not all organisations will have the internal expertise or capacity to meet these demands and find that using a third-party is more cost-effective than hiring an internal specialist. PGI's expert consultants have gained vast experience implementing and auditing resilience solutions, both in house and in a consulting capacity, and we are passionate about sharing our knowledge and enhancing our clients' incident preparedness.

Our team of Incident Responders can evaluate the situation and undertake the most appropriate actions to enable fast recovery from the incident and help prevent reoccurrence. Our digital forensics specialists undertake their investigations in line with best practice such as the National Police Chief's Council (formally the ACPO) Guidelines for Digital Evidence.

Let's talk about how we can help you achieve digital resilience.

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