

Case Study

Strengthening resilience
through bespoke training



Summary



Our client, UK Space Agency, approached us to design a bespoke resilience training seminar in collaboration with Surrey Research Park (SRP) at the University of Surrey (UoS).

With the space sector facing an increasingly sophisticated array of threats, the training session was tailored to help teams at SRP and from the University's Surrey Space Institute understand how today's geopolitical landscape impacts the unique security challenges of the industry.

The training helped participants feel prepared and empowered to respond to potential hostile threat actors and protect the wider Park's community.

The Brief



UoS has significant ties to the space sector, handling sensitive research, partnerships and data connected to national and commercial space operations. As the threat landscape facing the industry grows increasingly complex, they wanted to ensure their teams were well-equipped to navigate it.

With SRP's summer marketing campaign on the horizon—set to raise the Park's public profile—the University wanted to get ahead of any heightened attention this might bring from potential adversaries. The Park is an open, publicly accessible site, and committed to building on its existing security culture, they approached PGI to design a bespoke training seminar tailored to the unique challenges of the space sector.

Our Solution



PGI developed a bespoke training package tailored specifically to Surrey Research Park and the University's context. Working closely with the client, we took time to understand their unique environment, the range of backgrounds and roles across the team, and the specific threats relevant to their sector to ensure the material landed meaningfully for participants.

The training covered the methods used by hostile actors to target organisations in the space and academic sectors, grounded in real-world examples that made the risks tangible and immediate. Rather than generic security awareness content, the session was designed to prompt genuine reflection, helping participants think critically about how threats might manifest in their own day-to-day roles, and what they could do about it. A post-training Q&A gave the team a platform to discuss their specific questions and leave with practical takeaways.



The Results



The training had a lasting impact that extended beyond the session itself. Participants left feeling more confident and better equipped to recognise and respond to the kinds of threats relevant to their environment, reflected in a shift in how security was discussed across the team in the weeks that followed.

Rather than a one-off awareness exercise, the session sparked genuine, sustained engagement. Teams reported having conversations they hadn't had before and began seeing security as a shared responsibility. The Park was also prompted by the training to review and strengthen its existing security practices.

Participants noted they felt that the evidence-backed case study in particular helped them feel much more empowered to both detect and discuss threats. They gained a clearer understanding of both subtle and long-term strategies employed by nation states against organisations like SRP, helping them move from abstract concern to concrete threat awareness.

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Client testimonial

“ From our initial email exchanges to delivery of a two-hour bespoke training programme, I was delighted with the professionalism, expertise and customer focus of the PGI team.

Surrey Research Park collaborated with PGI via the UK Space Agency to bolster the resilience of our teams. Mindful of the unique and complex security challenges space businesses face, we sought training tailored to our specific threat landscape as a community for innovative businesses working at the forefront of space-enabling technology.

PGI took the time to listen and learn about our environment and the team they would be delivering the training to. This resulted in a training session that resonated and informed participants, helping them feel prepared for potential hostile threat actors, and empowered to respond appropriately to protect the Park's community. ”

**Benjamin Wilson, Head of Communications,
Surrey Research Park, University of Surrey**